

**OPEN MEETING****REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION  
SECURITY AND COMMUNITY ACCESS COMMITTEE**

**Wednesday, August 23, 2023 – 1:30 p.m. – 4:30 p.m.  
Hybrid Model Meeting in Board Room**

**NOTICE OF MEETING AND AGENDA**

- |  |                  |
|--|------------------|
| 1. Call to Order                             | Juanita Skillman |
| 2. Acknowledgment of Media                   | Juanita Skillman |
| 3. Approval of the Agenda                    | Juanita Skillman |
| 4. Approval of Meeting Report                | Juanita Skillman |
| 5. Chair's Remarks                           | Juanita Skillman |
| 6. Member Comments (Items Not on the Agenda) | Juanita Skillman |

**Reports:**

- |                                     |            |
|-------------------------------------|------------|
| 7. Disaster Preparedness Task Force | Eric Nuñez |
| 8. Security Statistics Update       | Eric Nuñez |
| 9. Noteworthy Incidents             | Eric Nuñez |

**Items for Discussion and Consideration**

- |   |                  |
|---|------------------|
| 10. Assessment of Community Crosswalk     | Eric Nuñez       |
| 11. Gate Arms Appearance Update           | Eric Nuñez       |
| 12. Golf Cars/ Golf Carts tracking system | Juanita Skillman |

**Items for Future Agendas:**

13. To Be Determined

**Concluding Business:**

14. Committee Member Comments  
15. Date of Next Meeting – Wednesday October 25, 2023 at 1:30 p.m.  
16. Adjournment



REPORT OF THE REGULAR MEETING OF THE  
GOLDEN RAIN FOUNDATION OF LAGUNA WOODS  
SECURITY AND COMMUNITY ACCESS COMMITTEE

The Hybrid Model Meeting of the Security and Community Access Committee was held on Wednesday, June 28, 2023 at 1:30 p.m. 24351 El Toro Road, Laguna Woods, California.

**MEMBERS PRESENT:** Chair: Juanita Skillman, Maggie Blackwell, SK Park, Sue Stephens (Left meeting at 2:56 p.m.), Martin Roza

**MEMBERS ABSENT:** Cash Achrekar (No Notice Given)

**OTHERS PRESENT:** Elsie Addington

**STAFF PRESENT:** Eric Nuñez, Cody DeLeon, Carmen Aguilar, Tom Siviglia

**CALL TO ORDER**

Juanita Skillman, Chair, called the meeting to order at 1:36 p.m.

**ACKNOWLEDGEMENT OF PRESS**

Media was not present.

**APPROVAL OF AGENDA**

By way of consensus, the Committee approved the agenda without requested changes.

**APPROVAL OF MEETING REPORT**

By way of consensus, the Committee approved the April 26, 2023 meeting report.

**CHAIRMAN'S REMARKS**

Chair Skillman shared expectations of respect and order from audience and members for today's and future SCAC meetings moving forward.

**MEMBER COMMENTS**

Multiple members made comments and asked questions.

Topics included:

1. Flashing Stop Signs Pilot Program
2. Dangers with lack of or fading crosswalk paint at some intersections throughout the community posing safety hazard, cracked sidewalks and asphalt at intersections also posing a safety risk for residents crossing.

**RESPONSE TO MEMBER COMMENTS**

Chair Skillman directed speakers to the appropriate agenda item number pertaining to their questions/concerns to be addressed.

## **REPORTS**

### **Disaster Preparedness Task Force Report**

Staff Officer Nuñez discussed the meeting report provided in the packet from the DPTF meeting in March. Staff Officer Nuñez announced that the Disaster prep office at the Community Center is going to be closed down and used by another department. Disaster preparedness information and supplies will now be brought to the people during events either held by Laguna Woods Village or by the Security Department. Currently the DPTF team is still working on scheduling training events with OCFA. The DPTF Coordinator now has an office space at the new security location next to the LWCC.

Members and Chair made comments and asked questions. Topics included:

- Requesting traffic for Aquatics program for 2hrs
- Frequency of monitoring community cameras
- Miss O'Hara does not feel safe with all the break-ins happening between 1a.m.-5 a.m. rear or around gates 5 and 6. She suggested officer be on bikes so the individual(s) don't hear the patrol car approaching.

Staff Officer Nuñez response:

Members made comments

- Request for security personnel to monitor Aquatics program in August
- Rizzo will be contacted by Cody DeLeon to discuss. Director Addington delivered a message from Bunny Carpenter. Currently there are close to 400 cameras and they are used for investigative purposes in the event something happens. Our dispatch department has the capability to flip back and forth for monitoring purposes. The videos are available for three months. Also, in the event a camera is not functioning our IT department is notified with the location and problem.

Response to Miss O'Hara- In regards to actively monitor cameras the possibility exists to have a volunteer program however; privacy issue will arise and this needs further discuss since the videos belong to Laguna Woods Village. He would have Tom Siviglia to reach out to Miss. O'Hara in regarding this matter for preventive measures.

### **RV UPDATE**

Staff Officer Nuñez noted that there are only ten on the waiting list as one spot was filled this morning (June 28, 2023) leaving only thirty-two vacancies in the lots to date. Chief Nuñez also responded to members concerns over camera quality by stating that better cameras in key spots would have helped identify suspects and plates in previous RV theft cases. However, this year's budget may not permit those upgrades.

Chair Skillman intervened to explain the lengthy budget process to the members as to urge the members to exercise patience with said requests.

### **NOTEWORTHY INCIDENTS**

Staff Officer Nuñez shed light on the great job security did collaborating with Station 18 on locating a missing child within an hour of the initial call on April 7, 2023.

Staff Officer Nuñez also spoke on three traffic collisions that took place:

1. DUI outside the community where subject crossed the median and multiple lanes of traffic before colliding with the GRF exterior wall between Gate #7 and #9 causing a 10ft breach in the wall. Subject was transported to hospital for medical care.
2. Non-resident lost control of their vehicle with a pregnant passenger on Paseo De Valencia/Los Alisos Blvd breaching the GRF perimeter wall. Fortunately, no injuries were sustained.
3. Resident lost control of their vehicle while making a U-turn to exit gate #9 and struck a gate ambassadors' parked vehicle and then hit the gate causing damage to both.

No injuries were sustained  
Staff Officer Nuñez brought up these traffic accidents to encourage residents and members to always mind their surroundings.

## **SECURITY STATISTICS**

Staff Officer Nuñez explained the statistics provided within the agenda packet. Members made comments and asked questions.

Chair Skillman wanted to know, of the 54 deaths within the community, how many were suicides.

Staff Officer Nuñez responded to a members' comment about an officer bike patrol program GRF used to have. Nuñez agreed that it was and could again be a beneficial program to start back up. Staff Officer Nuñez will look into how the program was conducted back then as it may not be feasible today.

## **ITEMS FOR DISCUSSION AND CONSIDERATION**

### **GATE 12 UPDATE**

Staff Officer Nuñez discussed most recent gate 12 updates using his PowerPoint slides, technological updates included:

- Gate 12 kiosk was delivered and prepped for installation
- Gate 12 guest access dropdown menu option has been added
- Hand-held QR reader to scan guest passes
- Increased patrols around gate 12 as a gate running deterring during rush hours

### **FLASHING STOP SIGN CONCERNS**

Staff Officer Nuñez discussed his PowerPoint presentation showing statistics regarding safety concerns over the flashing stop signs. Discussion only, nothing to be voted on. Information involved:

- Benefits they provide to Laguna Woods Village
- Pilot flashing stop sign location reasoning
- Light pollution concerns
- Addressed epileptic seizure concerns

## **ITEMS FOR FUTURE AGENDA**

1. Gate arms appearance
2. Cross walk damage and repainting assessment
3. Neighborhood watch

## **CONCLUDING BUSINESS**

### **DATE OF NEXT MEETING**

The next meeting will be held on Wednesday June 28<sup>th</sup>, 2023 at 1:30 p.m.

### **ADJOURNMENT**

There being no further business to come before the Committee, Chair Skillman adjourned the meeting at 3:54 p.m.

Juanita Skillman

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Chair: Juanita Skillman

Signature: \_\_\_\_\_

  
Juanita Skillman | May 8, 2023 23:16 PDT

Email: [juanitaskillman@aol.com](mailto:juanitaskillman@aol.com)



**REPORT OF THE REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION  
DISASTER PREPAREDNESS TASK FORCE**

**Tuesday, June 25, at 9:30 AM**

**HYBRID MEETING**

**MEMBERS PRESENT:** Eric R. Nuñez (Chair), Gan Mukhopadhyay, Sue Stephens, Junita Skillman, Anthony Liberatore, S.K. Park

**MEMBERS ABSENT:** Moon Yun (Excused), Cash Achrekar (Unexcused)

**ADVISORS PRESENT:** Rick Kopps (Towers Resident)

**OTHERS PRESENT:** Elsie Addington, Annie McCary (City Councilmember), Grace Stencel (Clubhouse Coordinator), Sandy Benson (Pet Evacuation Sub Committee),

**STAFF PRESENT:** Carmen Aguilar, Edward Green, Tom Siviglia

**THE MEETING WAS CALLED TO ORDER:** 9:35 a.m.

**ACKNOWLEDGEMENT OF THE PRESS:** None present.

**APPROVAL OF THE AGENDA:** By consensus, the agenda was approved.

**APPROVAL OF THE MEETING REPORT:** By consensus, the meeting report was approved.

**CHAIR REMARKS:** Chair Nuñez thanked the committee and audience for their understanding regarding the date change for this meeting. Chair Nuñez also gave an update regarding the Disaster Preparedness Office closure in the Community Center. He stated that the office equipment and supplies were moved to the third-floor storage of the Community Center. He informed the Committee Members that will continue to take DPTF kits to events to offer for sale but that once supplies were completely sold out they would be referring community members directly to the vendor website for online purchases.

Chair Nuñez asked Grace Stencel to discuss details of the Disaster Preparedness training for her 15 volunteers that occurred at Clubhouse 3 earlier in the month, which was attended by Operations Manager Tom Siviglia and Supervisor II Dan Lurie who both were very impressed by her organization and coordination of the training.

Chair Nuñez introduced a guest speaker, Sgt. Theo Wilder from the Orange County Sheriff's Department (OCSD), who discussed a presentation on NIMS, SEMS, and Unified Command and how the Operation Structure System that OCSD has in place for disaster management. Operation Structure System OCSD has in place for disaster management.

- Ham radio base units to be installed at clubhouses
- Disaster Planning
- Recruitment for Clubhouse Coordinators
- Athena's history in the community to be discussed in the architectural and control committee
- Implement a better strategy when communication with committee

**MEMBER COMMENTS:**

Multiple members made comments

**REPORTS**

**RADIO & COMMUNICATIONS:** Ed Green notified the committee he is retiring as the Disaster Coordinator as of July 25, 2023.



**OFFICE MANAGER/ADVISOR:** Tom Soule announced he is retiring as of July 25, 2023.

**RECRUITMENT / RETENTION / TRAINING:** Director Skillman had nothing to report on this topic.

**GRF BOARD:** Director Skillman stated that her focus is on a budget for generators and antennas on the Clubhouses. She is also looking for support in implementing shelter in place. Director Gan Mukhopadhyay had nothing to discuss.

**UNITED BOARD:** Director Liberatore had nothing to discuss but was very pleased with OCSD's presentation and felt that the DPTF was heading in the right direction.

**THIRD BOARD:** Director Park would like written invitations or announcements of future training or events via email with the committee members and not expect that an announcement about such training or event will suffice.

**TOWERS:** Director Park would like written invitations or announcements of future training or events via email with the committee members and not expect that an announcement about such training or event will suffice.

**PET EVACUATION SUBMIT COMMITTEE:** Sandy Benson had nothing to discuss.

### **DISCUSSIONS AND CONSIDERATIONS**

#### **1.) Club house Ham Radio Status**

Tom Siviglia stated there is a meeting set to discuss the proper installation. Siviglia states, electrical, carpentry and a project manager will be overseeing this project. The goal is for this to be completed before the statewide Great Shake Out Drill in the Month of October.

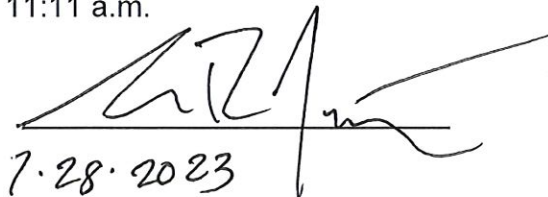
### **ITEMS FOR FUTURE AGENDAS**

- Review on Fire Blankets for the Village

**MEMBER COMMENTS:** Multiple members made comments.

**NEXT MEETING:** September 26, 2023, at 9:30 a.m.

**ADJOURNMENT:** 11:11 a.m.

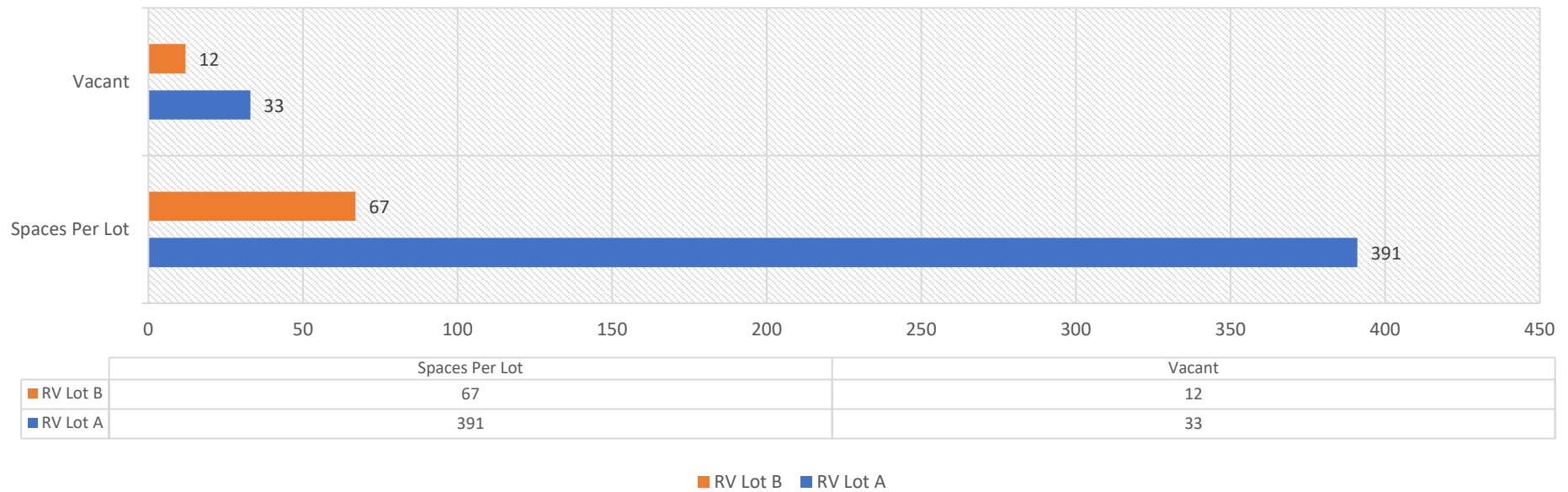
  
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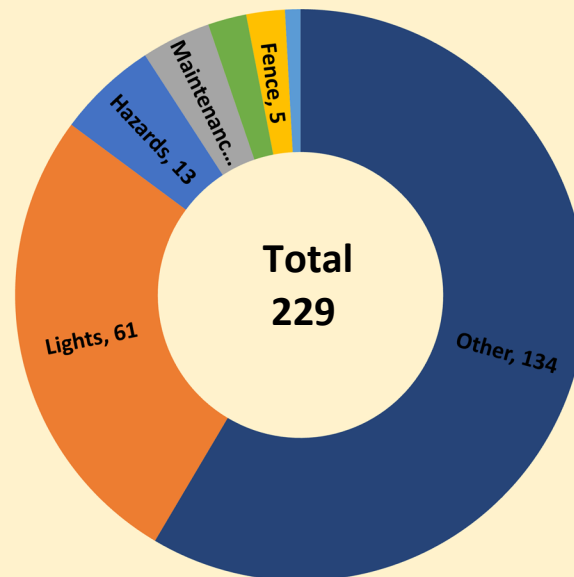
## RV Lots A and B Total Spaces: 407

Waiting List: 10



## Supervisor's Self Initiated Foot Patrol

Fire Issues Hazards Lights Maintenance Fence Pests Signs Other



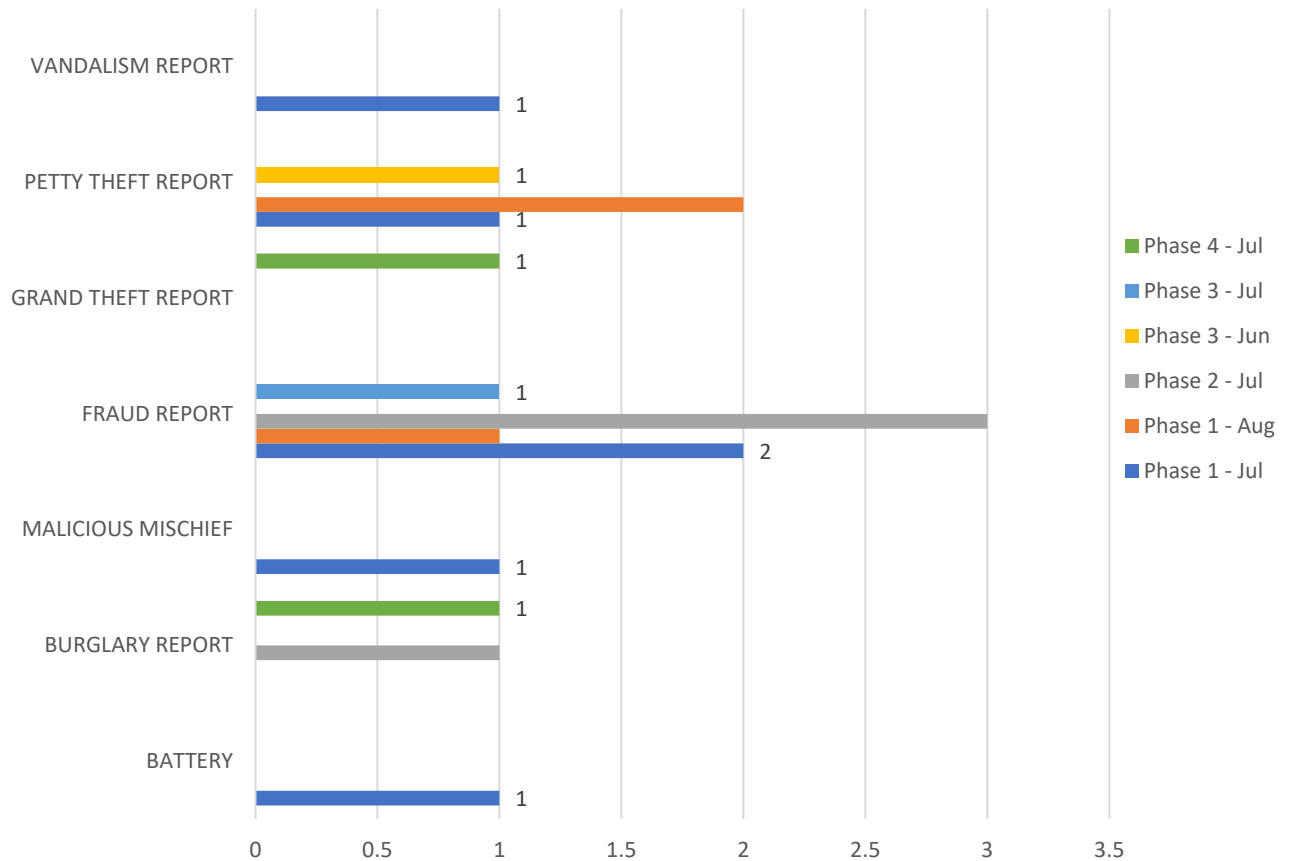
**Notice of Violations Issued**  
**June 30- Aug 11, 2023**

Phase	Phase 1			Phase 2			Phase 3			GRF			Towers	Total
Months	Jun	Jul	Aug	Jun	Jul	Aug	Jun	Jul	Aug	Jun	Jul	Aug	Jul	
<b>Violations</b>														
0601 SPEED 11-15 MPH OVER POSTED SPEED LIMIT	2	11	4	0	2	0	1	19	2	2	6	0	0	49
0602 SPEED 16+ MPH OVER POSTED SPEED LIMIT	0	0	1	0	0	0	0	3	0	0	0	0	0	4
0610 FAILURE TO OBEY STOP SIGN	5	11	4	1	24	3	2	45	3	1	13	5	0	117
0660 VALID DRIVERS LICENSE NOT PRODUCED	1	2	0	0	0	1	0	4	0	0	0	0	0	8
0700 NO PARKING ZONE	0	3	0	0	2	0	0	0	0	0	2	0	0	7
0720 LIMITED TIME PARKING ZONE	0	1	0	0	2	0	0	0	0	1	0	0	0	4
0725 DISPLAYING EXPIRED REGISTRATION	0	1	5	0	4	4	0	12	0	0	1	0	1	28
0727 NO VALID GRF RFID OR PARKING PERMIT SHOWN	0	1	1	2	1	0	0	1	1	0	0	0	0	7
0730 OTHER PARKING VIOLATIONS	1	5	1	2	3	0	0	5	0	0	1	0	0	18
0870 MISC MAJOR	0	0	0	0	0	0	0	0	0	0	4	0	0	4
<b>Total</b>	<b>9</b>	<b>35</b>	<b>16</b>	<b>5</b>	<b>38</b>	<b>8</b>	<b>3</b>	<b>89</b>	<b>6</b>	<b>4</b>	<b>27</b>	<b>5</b>	<b>1</b>	<b>246</b>

**Crimes Reported: Orange County Sheriff's Department  
June 30- Aug 11, 2023**

Phase	Phase 1		Phase 2	Phase 3		Phase 4	Total
Month	Jul	Aug	Jul	Jun	Jul	Jul	
Violations							
BATTERY	1	0	0	0	0	0	1
BURGLARY REPORT	0	0	1	0	0	1	2
MALICIOUS MISCHIEF	1	0	0	0	0	0	1
FRAUD REPORT	2	1	3	0	1	0	7
GRAND THEFT REPORT	0	0	0	0	0	1	1
PETTY THEFT REPORT	1	2	0	1	0	0	4
VANDALISM REPORT	1	0	0	0	0	0	1
<b>Total</b>	<b>6</b>	<b>3</b>	<b>4</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>17</b>

**Orange County Sheriff's Department  
June 30- Aug 11**

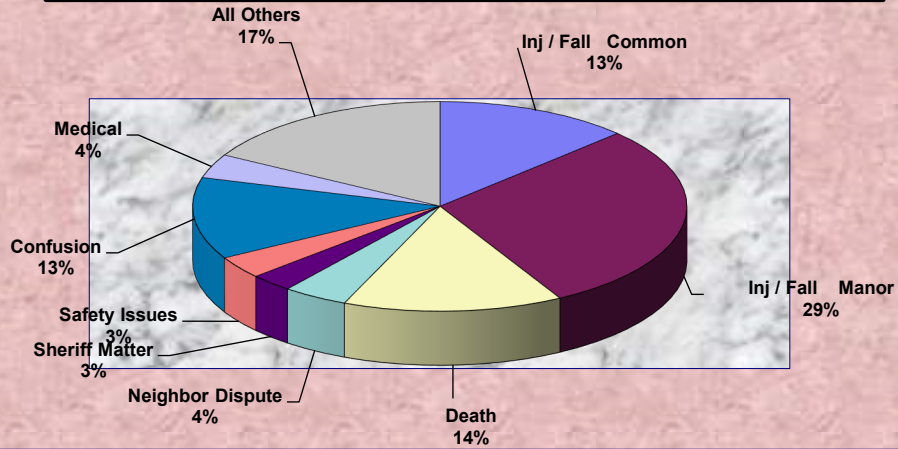


Compliance Division

<b>Allegations</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>
Abandoned Vehicle:	12	9	14
Alteration Maintenance:	22	23	27
Alteration Standards:	70	54	59
Animal Nuisance:	43	52	51
Balcony Clutter:	35	34	37
Breezeway Clutter:	62	50	59
Caregiver Policy:	2	2	2
Carport Clutter:	71	86	81
Common Area Clutter:	94	82	78
Delinquencies:	107	99	63
Equestrian Center:	0	0	0
Estate Sales:	0	0	0
Events:	0	0	0
Garden Center Violations:	0	0	0
Gate Clearance:	0	0	0
Golf Course Violation:	0	0	0
Illegal Business:	0	0	0
Illegal Occupancy:	60	54	56
Interior Clutter:	21	18	16
Landscape:	75	67	76
Maintenance:	42	37	53
Nuisance:	36	22	30
Other:	5	4	1
Patio Clutter:	47	42	44
Real Estate Signage:	7	6	6
Recreation Policy:	0	16	10
RV Violation:	2	1	1
Smoking Policy:	7	5	9
Traffic Rules:	4	8	8
Vehicle Oil:	2	0	2
<b>Total:</b>	<b>826</b>	<b>771</b>	<b>783</b>

# SOCIAL SERVICES - 2023

## CHIEF COMPLAINTS FROM SECURITY REPORTS



**SOCIAL SERVICES DEPARTMENT**

### Chief Complaints 2023

MONTH	Inj / Fall Common	Inj / Fall Manor	Death	Neighbor Dispute	Sheriff Matter	Safety Issues	Confusion	Medical	All Others	TOTAL
Jan	21	34	20	3	5	3	19	2	18	125
Feb	10	31	20	3	1	3	11	3	13	95
Mar	14	40	14	6	4	5	18	7	20	128
Apr	17	20	11	1	1	1	9	4	11	75
May	10	35	11	8	1	4	17	4	14	104
Jun	14	33	17	5	3	5	10	7	24	118
Jul	10	27	15	6	6	5	11	1	27	108
Aug										0
Sep										0
Oct										0
Nov										0
Dec										0
<b>Total</b>	<b>96</b>	<b>220</b>	<b>108</b>	<b>32</b>	<b>21</b>	<b>26</b>	<b>95</b>	<b>28</b>	<b>127</b>	<b>753</b>
	12.7%	29.2%	14.3%	4.2%	2.8%	3.5%	12.6%	3.7%	16.9%	





**Laguna Woods Village®**  
**SOCIAL SERVICES DEPARTMENT**

**Chief Complaints from Incidents Reports- June, 2023**

DATE	Injury / Fall Common	Injury / Fall In Manor	Death	Neighbor Dispute	Sheriff Matter	Safety Issues	Confusion	Medical	All Others	TOTAL
6/1	2									2
6/2	2	2	4					1		9
6/5	2	2	1							5
6/6		1	1		1		1		1	5
6/7							1		1	2
6/8		1	1							2
6/9	1	4	1			1	1	2		10
6/12	1	3							2	6
6/13	1	2	1						4	8
6/14			1						1	2
6/15		1						2	1	4
6/16	1	4	1						1	7
6/19	1				1		1			3
6/20						3				3
6/21		1				1	2			4
6/22	1	2					2	1	1	7
6/23		1	1	3			1		4	10
6/26		2	1		1				1	5
6/27			1						1	2
6/28				2						2
6/29		2					1	1	3	7
45107	2	5	3						3	13
<b>Total</b>	<b>14</b>	<b>33</b>	<b>17</b>	<b>5</b>	<b>3</b>	<b>5</b>	<b>10</b>	<b>7</b>	<b>24</b>	<b>118</b>

**Chief Complaints from Incident Reports - July, 2023**

DATE	Injury / Fall Common	Injury / Fall In Manor	Death	Neighbor Dispute	Sheriff Matter	Safety Issues	Confusion	Medical	All Others	TOTAL
7/3		2					1		5	8
7/4										0
7/5		1	1			2	3		1	8
7/6										0
7/7		4	3		3	1			1	12
7/10		2	2		1				3	8
7/11							1		2	3
7/12	1	2							1	4
7/13		2		1					4	7
7/14	3	2	3		2		2		2	14
7/17		1	2						1	4
7/18										0
7/19	1	2							1	4
7/20	2	2				1		1		6
7/21		1					2		1	4
7/24	1	2				1			2	6
7/25										0
7/26									1	1
7/27	1			1			1		2	5
7/28	1	3	2	1						7
7/31		1	2	3			1			7
<b>Total</b>	<b>10</b>	<b>27</b>	<b>15</b>	<b>6</b>	<b>6</b>	<b>5</b>	<b>11</b>	<b>1</b>	<b>27</b>	<b>108</b>